

# Sound Technician FAQ

This document serves as a guide for volunteers operating Lord of Life's sound system.

**Q: What do Sound Technicians do at Lord of Life?**

A: Sound Technicians are responsible for controlling and caring for Lord of Life's sound system during worship services and other events they choose to volunteer for.

**Q: What time should I arrive when serving?**

A: Please arrive at least one hour before a service. This gives you time to complete the following tasks:

- Turn on the booth power switch. This should always be the first, and last switch flipped so as not to damage any of the equipment;

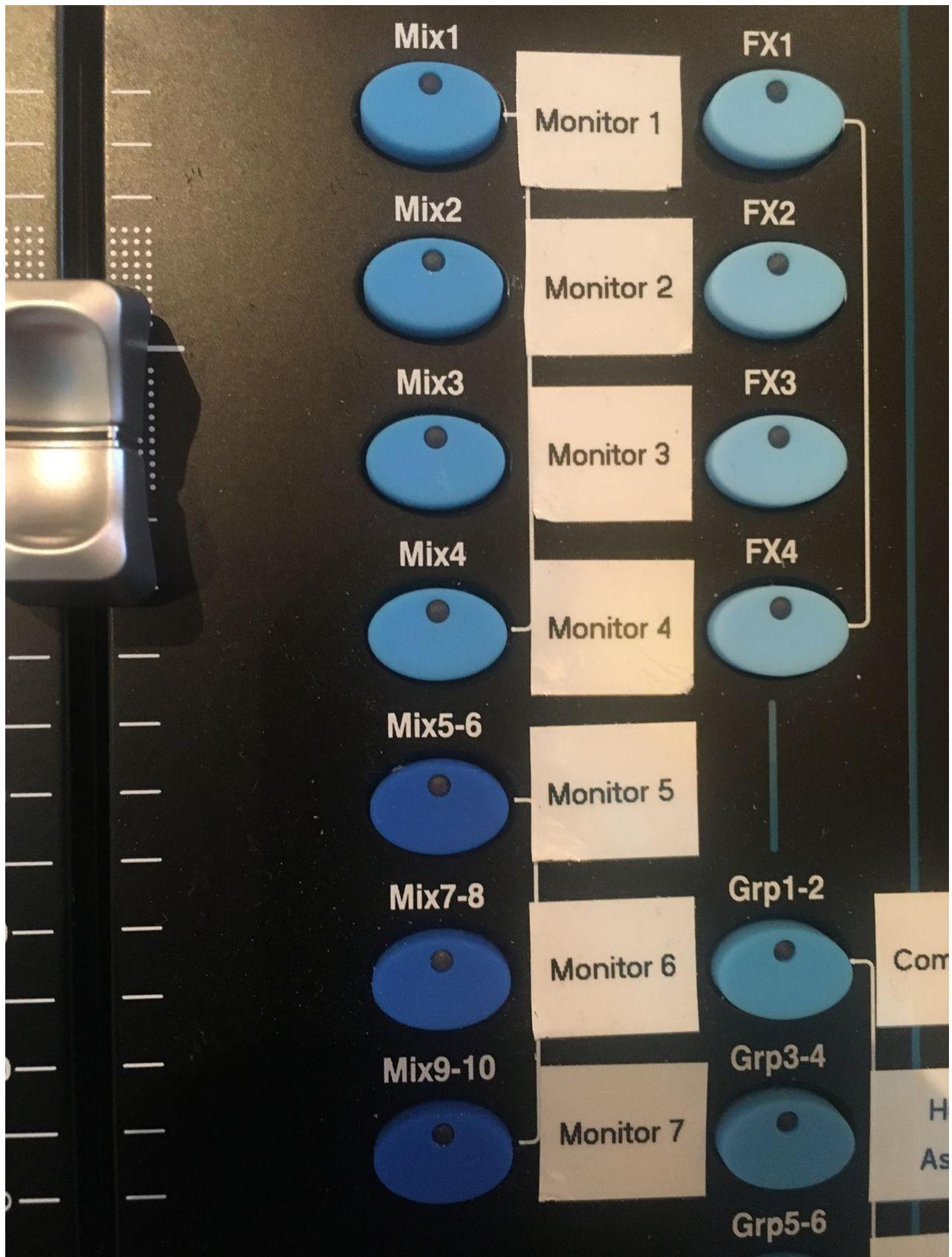


- Turn on the sound system power. Turn the key until the green light comes on;





- Work with the musicians to make sure both you and they are happy with how the sound is;
  - If they request it, switch to the monitor feeds, which are to the speakers for our musicians, and adjust the levels for these to their preference.



*Monitors 2 and 3 serve the singers and guitarists; Monitor 4 serves the piano; and Monitors 9 and 10 are for the drums.*

- Switch to the streaming feed and adjust it, so the sound levels for our broadcast are correct;

Monitor 6

Grp1-2



Commons

Monitor 7

Grp3-4



Hear Assist

Grp5-6



Video System

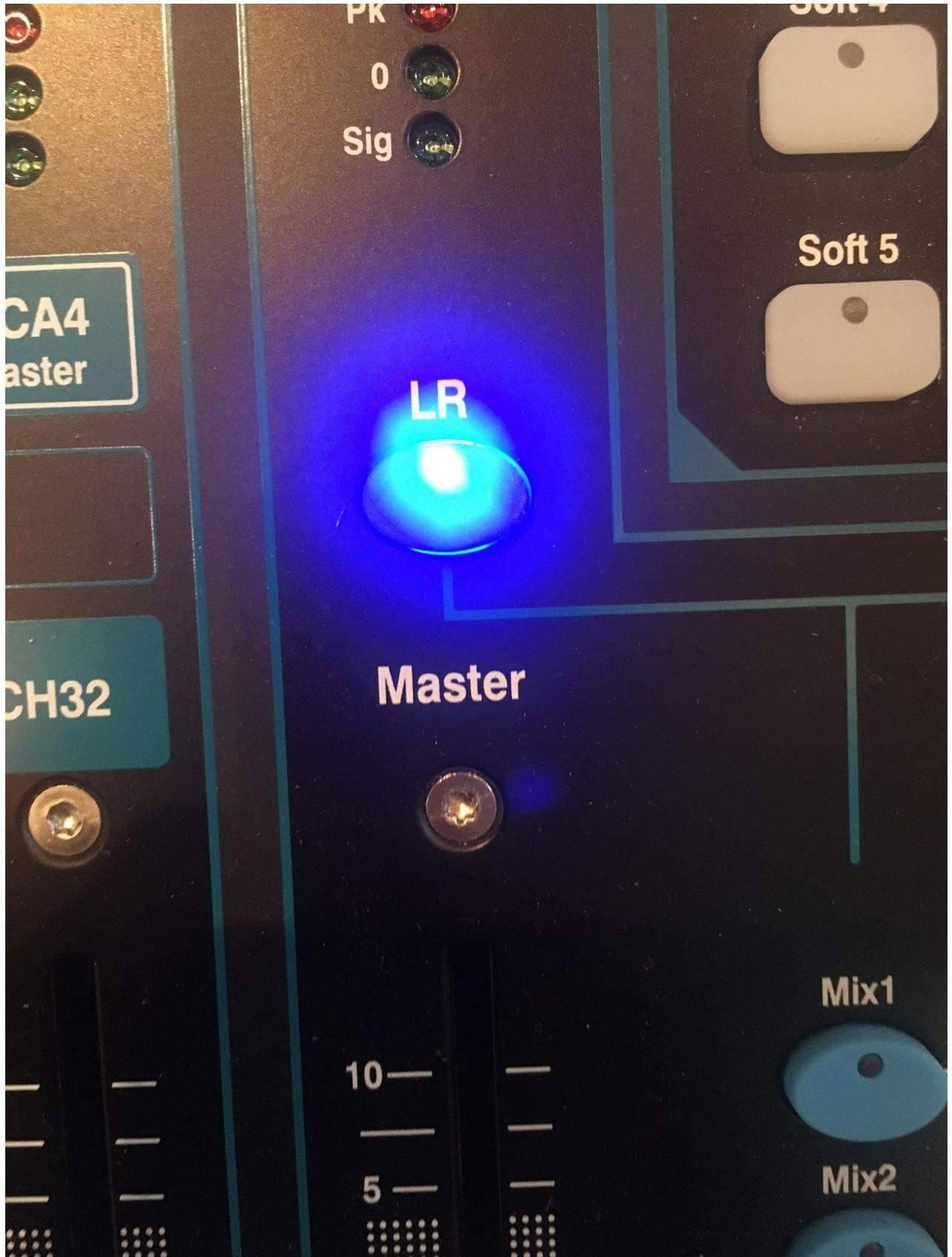
Grp7-8



Speakers Ctr/Sub



- To go back to the controls for the Sanctuary speakers, press L/R. The light next to the button will glow blue.



- Around half an hour before worship, perform a soundcheck on the pastors and reader, who will be at the pulpit; and
- When they are not using the microphones, mute the pastors' mics on the board.

**Q: What if we need to use the Commons speakers?**

A: Before the service, go into the closet where the controls for the speaker are housed. Turn it on and ensure the levels are like this:



Then, return to the sound booth and press the feed button for the Commons speaker before adjusting the sound levels as needed.

**Q: What happens if there is a technical difficulty?**

A: If something goes wrong with the equipment, use the light remote in the booth to change the indicator lights around the Sanctuary to blue to inform the pastor and rest of the crew there is an issue. The Communications Coordinator will arrive and work with you to diagnose and fix the issue while the service is paused or continues without us.

**Q: Do I get training for this?**

A: Absolutely! We are offering a class every two months to train people on the equipment in the sound booth and we will pair you with an experienced slide operator until you are ready to handle it yourself.

**Q: Who should I talk to if I have an issue?**

A: If you have an issue that needs to be addressed during worship, please report it to the Communications Coordinator.

**Q: How do I sign up for a volunteer shift?**

A: Lord of Life uses a program called LOLConnect to assist volunteers and staff in coordinating who will be available at different programs. When the Communications Coordinator sends out requests to volunteers like yourself, it comes in an email or text saying you have a serving opportunity. At that point, you can click on the link to LOLConnect and choose whether to accept or decline the request. We must use this system to cut the amount of time you and the coordinator are spending setting up serving opportunities. It also ensures we have a schedule of who will be serving. If you receive a request to help, please accept or decline it as soon as possible. More information can be found in the Volunteer Sign-up FAQ.

[+Volunteer Shift Sign-up Procedure](#)