

Video Technician FAQ

Q: What does the Video Technician do?

A: Video Technicians control and transition between the three video cameras in the Sanctuary. They also transition to the computer feed, which shows slides or videos, and can project it onto part of what a camera shows.

Q: What time should I arrive when serving?

A: Please arrive at least 45 minutes before a service. This gives you time to complete the following tasks:

- Turn on the camera controls, switcher and streaming device;
- Ensure the Stream and/or Stream and Record buttons on the streaming device are white, not red;



- Use the camera controls to preset what angles you want the cameras to be for the service. You can load up to four shots per camera and then recall them with a push of a button during the service;
- Ensure sound is coming through on the stream. There is a measure on the switcher with green dots that show you if sound is coming through and how loud they are;
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- Rehearse your shots and where the slides will be projected on them to ensure you are not cutting out anything important, such as a pastor, musician, or items that we will inform you about; and
- Once the musicians start playing the Prelude music, the Communications Coordinator will direct you to press the Stream and Record button on the streaming device to begin broadcasting. That button should glow red throughout the service, although it may occasionally blink. After the musicians play through the song following the service, press the button again to end the broadcast.

Q: Can I adjust the camera while we are filming?

A: Yes. However, you should always adjust a camera that is not currently being used for the broadcast feed. For example, only make changes to Camera A when broadcasting what Camera B or C are showing.

Q: What happens if there is a technical difficulty?

A: If something goes wrong with the equipment, use the light remote in the booth to change the indicator lights around the Sanctuary to blue to inform the pastor and the rest of the crew there is an issue. The Communications Coordinator will arrive and work with you to diagnose and fix the problem while the service is paused or continues without us.

Q: Do I get training for this?

A: Absolutely! We are offering a class every two months to train people on the equipment in the sound booth and we will pair you with an experienced slide operator until you are ready to handle it yourself.

Q: Who should I talk to if I have an issue?

A: If you have an issue that needs to be addressed during worship, please report it to the Communications Coordinator.

Q: How do I sign up for a volunteer shift?

A: Lord of Life uses a program called LOLConnect to assist volunteers and staff in coordinating who will be available at different programs. When the Communications Coordinator sends out requests to volunteers like yourself, it comes in an email or text saying you have a serving opportunity. At that point, you can click on the link to LOLConnect and choose whether to accept or decline the request. We must use this system to cut the amount of time you and the coordinator are spending setting up serving opportunities. It also ensures we have a schedule of who will be serving. If you receive a request to help, please accept or decline it as soon as possible. More information can be found in the Volunteer Sign-up FAQ.

[+Volunteer Shift Sign-up Procedure](#)